

Bed Cord FAQs

When does a cord need replacing?

- Most cords do not need replaced unless they are burnt. It is usually evident when the unit has defective cords. All or some of the functions of the unit will not work.
- During routine maintenance, check for frayed, split, or otherwise damaged cord or wire. Replace the cord then. This prevents future electrical damage to other components in the unit, and prevents downtime.

How do I order replacement cords?

- Have make, model, and year of the unit ready.
- Be prepared to explain where the cord is located. For example, if you are looking for a top to bottom bed cord, explain to the representative that you need the cord that connects the top to the bottom
- Note the type of ends of the cord. Some have male plugs (pins protruding); some have female plugs (plugs with holes). There are cords that have no plug, and are hardwired on one end or the other.
- If the cord has plugs, note how many pins or prongs are on each end.
- A physical description of the cord and the plug are helpful when ordering replacements. For example, note if the plug is round, square, etc.

Is it necessary to replace the entire cord if there is only one burnt section?

- Our company recommends that the entire length of cord be replaced.
- If you believe that the wire can be cut and spliced, do not attempt this on your own. Consult a licensed electrician for any repairs of this kind.