

Ballast FAQs

What information is needed to order replacement ballasts?

- Have make, model, and year of tanning unit ready.
- The model and part numbers off of the actual ballast from the unit is helpful. A physical description comes in handy as well.

How often do ballasts need to be replaced?

- Ballasts generally need to be replaced only when they fail. To minimize downtime and loss of revenue, have 1 to 2 ballasts per unit on hand.

How do I know when I need to replace my ballast?

- If one or more lamps in the tanning unit will not light, reposition the lamps. Take a lamp that is lighting in another position and move it to the spot where the lamp failure has occurred.
- If no lamp will light in that spot, change the starter (if applicable).
- If the lamp still will not light, check the lampholders. Lampholders are the sockets on each end of the tanning lamp that the lamp "plugs" into. If the lampholders are black or melted, replace the lampholder. If the holder is loose, or the wiring is loose, reconnect as necessary.
- If the problem is not the lamp, starter, or lampholder, the ballast has probably failed. Replace.