

Timer FAQs

How do I know when to replace my timer?

- There are so many different types of tanning units, there are twice as many types of timers, if not more. If your unit is not working properly, and you are trying to determine if the timer is at fault, there are many ways to go about this depending on the equipment make and model.
- First, locate the owner's manual for the tanning unit. There are usually troubleshooting guides that will assist you.
- If you cannot find the owner's manual or if there is not enough information to help you, contact the equipment manufacturer or the distributor the unit was purchased from. Or, contact our Parts Hotline at 1-800-325-3255 and our technicians will do their best to help you.
- Generally speaking, you must determine whether or not you have power (voltage) coming into the timer. If you do not, the problem is probably stemming from elsewhere, such as a breaker, wiring, or the relay.

How can I be sure I am ordering the correct replacement timer?

- Obtain the make, model, year, and serial number of your tanning unit, along with any identifying part numbers off of the timer. An accurate physical description of the timer will help, too.
- Inform your sales representative if the timer you need is actually in the tanning unit, if it is a remote, or another type of timer. Let them know if it is a twist or a digital timer.
- In many cases, the original timer in the unit is no longer available. This may be due to the fact that the equipment manufacturer is out of business, the model of tanning unit has been discontinued, or the timer itself has been made obsolete.
- Most manufacturers and distributors have aftermarket replacement options. Call our Parts Hotline if you need assistance in finding a replacement.

How do I install a replacement timer?

- It is impossible to list all of the different ways to install a timer in this manual.
- First, locate the owner's manual for installation instructions.
- Locate the timer on your tanning unit if you have not done so already. Find access to the wires, plugs, or other type of connections to the timer. Some timers are easily accessible; others take more time.
- If the replacement timer is exactly like the existing timer in the unit, it should be as simple as connecting the wires to the new timer in the same manner in which the old timer was connected. Mark the wires if necessary, notating the color of wire to its respective position on the timer.
- If the new timer does not look like your original timer, contact the company from which the timer was purchased.
- You may want to hire a licensed electrician to replace the timer.

I want to control all of my tanning units from my front desk with one central controller. What do I need to know before purchasing a timing system?

- There are several different front desk control units on the tanning market today, the most popular of which is the T-Max timing system.
- First, make a complete list of every tanning unit in your salon. Include make, model, and year. Note the type of timer the unit currently has, whether twist, digital, or other. This information will help ensure you receive all of the items necessary to automate your salon.

- If your tanning units are older models, or newer models with twist timers, generally the use of an in-room timer such as a T-Max T3A is required in order for the unit to “communicate” with the front desk controller.
- Some models with built in digital timers will not “speak” directly to some brands of front desk controllers. Additional accessories may be necessary in order for these units to work with the front desk timer.
- Know what you want: do you want a timer system that is compatible to your salon software? How many rooms do you need to be able to control? What features (such as session delay, clean room feature, security functions, etc.) are you looking for?
- If you already have an out-dated front desk controller and are looking to upgrade with another brand, be prepared to rewire the network cable if necessary. The amount of rewiring depends on what type of timer you currently use and the brand you are converting to.